



How to submit referrals to InformedDNA for genetic counseling

InformedDNA's board-certified genetic counselors offer convenient, telephone-based genetic counseling and follow national guidelines to determine if genetic testing is right for your patients. How it works:

1 Send a Referral (online or by fax)

To refer a patient to InformedDNA for genetic counseling, please complete the [online web form](#) or [PDF form](#) and submit all pertinent patient records to InformedDNA.



2 Appointment Scheduling

Patients will be contacted within two business days of receipt of the referral and offered a telephone appointment.

For surgery pending or urgent treatment decisions, patients will be contacted the same day a referral is received and offered an appointment within 1-4 business days.



3 Genetic Counseling (with a board-certified genetic counselor)

Upon completion of the initial genetic counseling appointment, if testing **will not be pursued**, a summary report will be generated and faxed to the referring provider and a secure message sent to the patient.

Upon completion of the initial genetic counseling appointment, if testing **will be pursued**, the genetic counselor will send your office a pre-completed test requisition form (TRF), a consult note and pedigree to include with the sample that will be sent to the designated lab.

Note: Labs accept this TRF in lieu of filling out the paperwork included with the kit, unless otherwise indicated in the instructions provided on the cover page of the consult note from InformedDNA.

If you have a laboratory preference, you may indicate it on the referral form. Otherwise, InformedDNA will select the lab based on the patient's insurance and best test for the condition.

4 Genetic Test Coordination

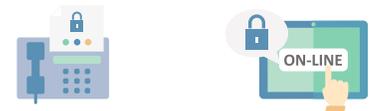
Once the TRF is received, you will coordinate scheduling an appointment with the patient to collect their sample (blood or saliva). Once the sample has been collected, send the sample and all completed paperwork from InformedDNA along with a copy of the patient's insurance to the lab indicated. Any special instructions will be noted on the cover page of the consult note.

Within approximately two weeks, test results will be sent directly from the lab to you, as the referring provider, and to InformedDNA. InformedDNA will then reach out to the patient to disclose results over the phone and conduct post-test counseling. If InformedDNA will not automatically receive test results from the lab, it will be noted in the consult note. You may then choose to forward results to InformedDNA, if you would like the patient to receive post test counseling.



5 Post Test Counseling

After results have been disclosed to the patient, a summary report will be generated and faxed to you. It will also be sent to the patient as a secure message through InformedDNA's patient portal.



6 Billing

InformedDNA will file a claim with any "in-network" health plan and bill the patient for any copay/deductible due.

If you have any questions regarding our genetic counseling services, please contact us:

healthsystems@informeddna.com

or **800-975-4819**